



Citizen's for Citizens, Inc. Annual Report 2021 - 2022



Citizens for Citizens, Inc. 264 Griffin Street Fall River, MA 02724 www.cfcinc.org

Fuel Assistance

Weatherization

Appliance Management

Heater Repair

Head Start

Early Head Start

Family Child Care

After School Day Care

Foster Grandparents

Retired Senior Volunteers

Senior Community Service Employment

Volunteer Income Tax Assistance

Food Pantry

Operation Christmas

Family Planning

Women, Infants & Children (WIC)

SNAP Assistance

Emergency Assistance

About Us

Citizens for Citizens, Inc. (CFC) is a MA Community Action Agency that assists over 30,000 individuals in the Greater Fall River and Taunton areas each year.

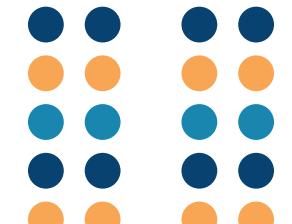
We provide short and long term services that empower low-income individuals and families with the tools necessary to overcome the burdens of poverty and financial crises while creating and maintaining self-sufficiency.

In keeping with the standards established over fifty years ago by Lyndon B. Johnson and the Economic Opportunity Act of 1964, the dedicated management and staff of CFC continue to search for and develop innovative programs to combat poverty and help low-income families lead healthier, happier, and more productive lives.

Board of Directors

Jackie Cummings, **President**Raymond Almeida, **1st VP**Mary Ann Riva, **2nd VP**Jennifer St. Pierre, **Treasurer**Ronald Costa, **Secretary**

John Borges • Melissa Cardelli Eugene J. Kosinski, Jr. • Bill Perkins Sophia Hunt• Maria Ferreira-Bedard Jamie Beane • Sparkle Belcher Mary Beth Forshaw • Barbara Lafleur Allan Arruda • Diane Stanton Jeny Gonzalez





















I'd like to dedicate this report to our staff who have persevered for the past two years and have continued to provide consistent services to our children, parents, patients, and clients without missing a beat. To say it was a tireless effort would be an understatement as our staff have worked diligently to keep everything running as smoothly as possible but in a much different way. You should be proud of what we as a team have accomplished these past two years. Some days were harder than others, and I thank you for continuing to be compassionate and dedicated to our agency's mission.

As a team, we continued to provide and expand services through our amazing programming and emergency services to benefit our most vulnerable populations throughout the pandemic. We successfully moved children back to classrooms, reopened child care sites, welcomed back senior program participants, hosted vaccine clinics, relocated a food pantry, and so much more. To say it best, "we deliver more than promises" is truly a motto we hold dearly when working at CFC.

These emergency services would not have been available without the help of our community partners, our Federal, State, and local officials, and the generosity of the community at large.

We have a lot to be thankful for – a supportive and attentive administrative team, a dedicated and caring staff, a committed and encouraging board of directors, and a generous and active community. Without us working together, CFC could never have been able to accomplish so much.

Keep up the good work and stay well,

Les Bernhe

Liz Berube Executive Director

Accomplishments 4,034 2,721 55+ Women & Children Individuals Increased 235 **Received WIC Services** Home Energy Efficiency Children Served By Older Adults Received Family Child Care Job & Volunteering & After School Care **Opportunities** 2,352 19,442 Individuals Received Individuals Received Family Planning Fuel Assistance Services 6,097 693 Individuals Received Individuals Received Food & SNAP Assistance 4,330 **Income Tax Services** 86 Children Received Individuals Received Gifts & Clothing Rental Assistance "We deliver more than promises."

Head Start Annual Report



Transition to Kindergarten

175 children were transitioned to Kindergarten. This program serves 8 separate school districts and hosts kindergarten registration activities at the Head Start Aldrich site for the Fall River School Department which serves 85% of our families. Each district also offers "Ready for Kindergarten" workshops at all Head Start sites. School readiness activities are worked on all throughout the year. Each child has an individualized Transition Plan to ensure they begin kindergarten with the skills necessary to succeed.

Family Engagement

All centers conduct monthly parent meetings discussing school readiness goals, parent concerns, and planning group activities. Each parent committee elects a Delegate and an Alternate to sit on the Policy Council. The Policy Council meets monthly to approve the hiring of staff and to review and approve budgets, policies and grant submissions. Special Family Engagement events are held at each center on a regular basis, centered on themes being taught in the classrooms. In addition, family members are always invited to join in on field trips, volunteer in all capacities throughout the program, visit their child's classroom any time, and participate in workshops, parenting education groups, committee meetings, parent/staff conferences, etc. Each family receives a minimum of 4 home visits per year.







414 Children Served

320

Average Monthly Funded Enrollment

93.3%
Eligible Children
Served

350
Received
Medical Exams

297
Received
Dental Exams

No Findings 2021 Annual

Financial Audit

Revenue

| Funding Sources | Grant Period May 2020 - April 2021 |
|------------------------|---------------------------------------|
| Federal | \$6,975,110 |
| Donations/In-Kind | \$499,851 |
| Early Education & Care | \$469,764 |
| USDA | \$99,495 |
| Private Child Care | \$159,813 |
| Total | \$8,204,033 |

Expenses

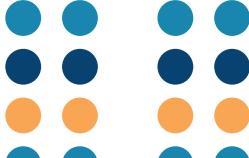
| Expense Category | Grant Period May 2020 - April 2021 |
|----------------------|---------------------------------------|
| Personnel | \$3,230,812 |
| Taxes & Fringe | \$1,269,824 |
| Supplies & Equipment | \$969,476 |
| Contractual | \$97,219 |
| Other | \$2,110,460 |
| Non-Federal | \$499,171 |
| Total | \$8,176,963 |





Finances

Expenses by Category Direct Client Benefits: \$13,296,063 Personnel: \$10,616,768 Occupancy: \$1,713,577 ■ Program Service: \$1,230,882 Training/Travel: \$305,677 Overhead: \$730.186 Fixed Asset: \$1,148,965 Total: \$29,042,118 **Expenses by Program** Admin: \$241.184 Child Care: \$1,775,252 Energy: \$15,362,871 Emergency Services: \$84,118 Health Programs: \$1,729,045 Head Start: \$7,708,101 Operation Christmas: \$30,320 Senior Programs: \$1,488,955 Self-Sufficiency: \$147,130 Total: \$28,566,976 **Revenue by Source** Federal: \$23,624,420 Utility: \$3,336,124 State: \$1,725,727 Local: \$120,206 Insurance/Fees: \$233.970 Donations: \$333.591 Other: \$48,708 Total: \$29,422,746















Donations

A.G. Bettencourt Inc. Abreau Oil Service **Accurate Services** Alice Willard Dorr Foundation Amica Insurance Andersen Corp Anne C. Arline Greenhalgh Arrow Realty Group, Inc **Arthur Bakst** August Electric Bank5 Barbara Doherty Barbara Tomawski Bavcoast Bank Check Biss Lumber Co. Inc. Biszco Bluestone Bank Bobby's Place Inc Bradley S Fitzgerald Brother's Keeper **Bwg Enterprises** Callico Carl's Collision Center Carole Fiola Central C/D/J/R of Raynham Charles Sunderland Trustee Cheryl Cromwell Colonial Donut Shop Cosar Corp. David Biltcliffe **Davol Taunton Printing** Deborah Arauio Denise Rubin Dennis Medeiros Diane & Ronald Tayares Sr. Donna Souza **Dorothy White Dunkin Childhood Foundation** E.F. Fowler And Assoc.

Eastern Bank

Ed Cabral Memorial Scholarship F.C. Construction Corp Fall River Municipal Credit Union Fall River Pawnbrokers FR Sales & Supply **G&D** Andrade Family Trust Ganesh Corp. Garth Patterson Gary Collen Considine Gaspars Landscaping Gay & Gay P.C. Graphix Plus, Inc. Harold Lash Trust Harriet Oliveira Helen Davis Holy Name Food Pantry Human Needs Support Program Insulate To Save Insulation R Us. Inc. Italian Progressive Club James/Joan Smith leanne G. Jerry & Pat Peterson JJ Haggerty John Polak Jr. Iordan's Furniture Kevin Aguiar Laborers Int. Union Lacey Francis Laura Bailey Liberal Club **Liberty Utilities** Linda Carp Linda Tokarz Liz Berube Lois Wilding Louise Lemay Macdonald Moving Services Marita Durkin Gray

Matthew Schondek

Maureen Stanko

Donations

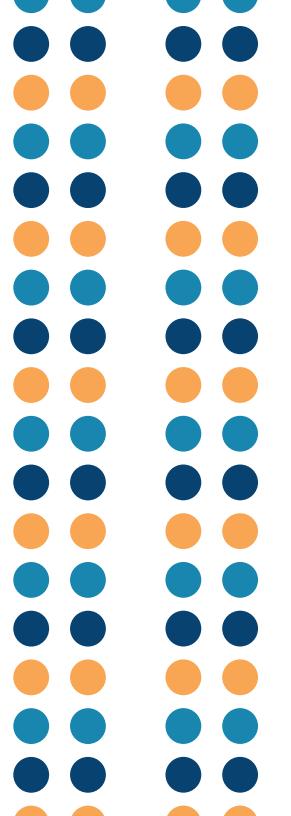
Mayor Paul Coogan Fund Michael Farrell Missions For Humanity Mitchell For Congress Modern-Cambridge Furniture Monica Ventura Nancy Medeiros Narisa Mackenzie **NE Surface** Neto Ins. Agency Nite Oil Co, Inc. Normand Phenix Pam Prescott Patricia Ncgovern Paul & Diane Souza Paul's Quality Kitchens Paula M Arruda Peck's Bad Boy Corp Polish Natl Alliance Premier Construction Quality Oil Rick Sahady Riverhouse Weir Village Robert Costa Robert Farrell Robert Gauvin Robert Sanford Rua-Dumont-Audet Russ Bradshaw Sandra Kershaw Sanlo Electric Seed Corp. Silva Faria Funeral Homes Soares Sanitation Pumping SS Service Corp St. Anne's Credit Union St. Vincent De Paul Stephen Paiva Steven & Marth Dorney Sullivan Tire Taunton Area Chamber Of Commerce

The Gutter Cleaning Co.
The Lopes Companies
Thomas Percy
Tracy Montour
United Way
US Bank
Utility Workers Union Of America
Young Electrical Services, Inc.

Thank you to all donors listed and not listed who supported our agency and community!

If you would like to donate to our agency, please visit our website at www.cfcinc.org and click "Donate".

Thank You!



Contact Us

FALL RIVER

264 Griffin Street
Fall River, MA 02724
508 - 679 - 0041
Fuel Assistance
SNAP Assistance
VITA
Senior Services

822 Eastern Ave
Fall River, MA 02723
508 - 679 - 0041
Food Pantry
Emergency Food & Shelter
Operation Christmas
Information & Referrals

427 Robeson Street
Fall River, MA 02720
508 - 675 - 2151
After School Day Care
Extended Day
Family Child Care
Head Start
Early Head Start

300 Hanover Street
Fall River, MA 02720
508 - 679 - 0198
Family Planning
Teen Pregnancy Prevention

1535 South Main Street Fall River, MA 02724 508 - 675 - 2157 Appliance Management Heater Repair Weatherization

TAUNTON

1 Taunton Green
Taunton, MA 02780
508 - 823 - 6346
Fuel Assistance
Family Planning
Women, Infants & Children
Operation Christmas

For most up-to-date information about the agency, please visit our website at: www.cfcinc.org

Visit us on Facebook: @citizensforcitizensinc